

## Fire Dog Solutions Offering Free Streaming TV to Bay County

As a locally owned and operated company, [Fire Dog Solutions](#) understands and has experienced the devastating impact that the recent hurricane has had on this community. We also know that connectivity and service matters and we are committed to making sure we bring our best resources to help the community around us. We are pleased to work in partnership with Bay County to provide you access to video services through our unique technology platform, Southernfibernet TV. We have developed this product for your convenience and for interim use in Bay County for employees and residents as we work together to repair our community.

The Southernfibernet TV platform is available on any iOS, Android or Roku device via a downloadable app and is as well, available for use on a personal computer or laptop.

**IMPORTANT NOTE:** The Southernfibernet TV platform is an internet and data-based streaming television service. Data charges will vary and depend on frequency and length of use. Charges may be significant unless users have an unlimited data plan. Please be aware that Fire Dog Solutions is not responsible for any data charges that may incur on your personal plan due to the use of Southernfibernet TV.

For access please follow the directions below:

- iOS Devices and Android Devices
  - Download “SFN TV Now” from the App Store (iOS) or Google Play Store (Android)
  - Once the app is loaded please enter the following information
    - file:///Users/laurensumners/Downloads/Southernfibernet%20TV%20%252F%20Fire%20Dog%20Solutions.pdfUsername: BayCounty (case sensitive)
    - Password: baycountyrelief (case sensitive)
    - Device Name: enter your 10-digit cell phone number (you will receive a confirmation)
- Roku Devices
  - Download “SFN TV Now” from the private channel option on your main Roku menu
  - Once the app is loaded please enter the following information
    - Username: BayCounty (case sensitive)
    - Password: baycountyrelief (case sensitive)
    - Device Name: enter your 10-digit cell phone number (you will receive a confirmation)
- PC’s, MacBook’s, and Computer for browser access
  - Chrome, Firefox, Safari: <http://now.sfn-tv.com>
    - Username: BayCounty (case sensitive)

- Password: baycountyrelief (case sensitive)
- Device Name: Enter your 10 digit cell phone number (you will receive a confirmation)

You may add up to four additional devices on your account. To do this please enter your 10-digit cell phone and add a letter (A, B, C or D) to the end of the cell number in the Device Name input area for the additional device.